

# **Telethon Kids Institute Discovery Centre**

## Term 3 2021 School Holiday Workshops Terms and Conditions

As a Parent/Guardian of a Telethon Kids Institute Discovery Centre Junior Scientist (**Junior Scientist**) by accepting these terms and conditions you acknowledge and agree to the following:

- 1. You will ensure the Junior Scientist arrives on time and is picked up on time. Junior Scientists must be signed in and out of this event by an adult.
- 2. We recommend that parents do not remain present during the workshop. However, we do request that you remain in the vicinity of Perth Children's Hospital so that you are available in the event of an emergency. You will need to provide a mobile phone number that will enable your Junior Scientist to be contacted or collected if necessary, during the duration of the workshop. Should you wish to stay for the duration of the workshop, you can wait in the Discovery Centre on the ground floor of Perth Children's Hospital.
- 3. You confirm that your Junior Scientist can follow clear instructions, remain calm and quiet when asked to do so; and will treat other Junior Scientists and staff with respect and courtesy.
- 4. If the Junior Scientist's behaviour puts them or others at risk, you acknowledge and accept they will be removed from the workshop, and you will need to collect them in a timely manner upon request.
- 5. We discourage the consumption of food during the workshop and no food or drink is to be consumed inside the Discovery Centre. If Junior Scientists wish to bring a drink bottle containing water to the workshop, they may do so, however it is their responsibility to ensure their drink bottle does not get lost.

## **Enrolment in the Workshop**

- 6. A completed enrolment form and full payment is required prior to the commencement date of the workshop. A Junior Scientist's place in a workshop is not confirmed until full payment is received. All payment and workshop registration must be made through Eventbrite according to their payment processing options, which includes an Eventbrite processing fee in addition to the workshop registration fee charged by the Institute. We reserve the right to limit the number of participants in a workshop.
- 7. A person is not permitted to take the place of a Junior Scientist in a workshop for any reason without the full knowledge and consent of Telethon Kids Institute (**Telethon Kids**) and all required forms being completed.



#### **Cancellation and Refunds**

- 8. Telethon Kids reserves the right to amend any workshop. In such circumstances, Telethon Kids will endeavour to provide a substitute of equal standing. Should a workshop have to be cancelled due to insufficient enrolments, you will be contacted and an alternative workshop or refund arranged. In all other instances where the workshop is cancelled by Telethon Kids, you will be entitled to a full refund of fees.
- 9. Telethon Kids understands that unforeseen circumstances may mean that a Junior Scientist needs to cancel their attendance at a workshop. You will be entitled to a full refund of fees if a written cancellation is received by Telethon Kids at least 48 hours before the commencement date of the workshop (but not otherwise). Please note that the Eventbrite processing fee is non-refundable. A "no show" is a failure to attend a workshop without cancelling and Telethon Kids will not provide a refund of fees for no shows.
- 10. A refund of fees less Eventbrite processing fees (where the Junior Scientist is eligible), subject to the provision of all information necessary to enable the refund to be processed, will be paid to you within fourteen (14) days of the scheduled end date of the workshop.
- 11. Should the Junior Scientist need to withdraw from a workshop based on medical advice that they should be isolated at this time, you should cite this reason and provide evidence to Telethon Kids to support this request.

#### **Privacy**

- 12. While attending a workshop, a Junior Scientist may be photographed or filmed on video by Telethon Kids. You agree that such photos and footage may be used by Telethon Kids for promotional purposes, including but not limited to inclusion in printed materials such as brochures and newsletters and displayed on Telethon Kids' website and social media pages, such as Facebook, Instagram and YouTube. Junior Scientists are not themselves permitted to take videos or photographs that include other Junior Scientists. Consent for photography or filming will be sought from the Parent/Guardian during the registration process at the start of each workshop. The Parent/Guardian must notify Discovery Centre staff at the start of the workshop if they do not give permission for their child to be photographed/filmed.
- 13. Contact information supplied by you to Telethon Kids relating to a workshop will not be disclosed outside Telethon Kids without your express consent, except where required by law. Telethon Kids does not retain any credit card information provided by you.



14. Telethon Kids Discovery Centre will from time-to-time send correspondence to you for the purpose of marketing. Should you not wish to receive mailings from Telethon Kids Discovery Centre, please notify [discoverycentre@telethonkids.org.au] and you will be removed from our mailing list.

### Indemnity

- 15. If a Junior Scientist has an existing medical condition, allergy or disability that may affect their participation in a workshop, it is your responsibility to notify Telethon Kids of all the necessary details at the time of enrolment. In the event of an injury to, or illness of, a Junior Scientist occurring during participation in a workshop, you consent to Telethon Kids arranging any medical treatment that Telethon Kids considers necessary.
- 16. You agree to indemnify and release Telethon Kids against all actions, suits, claims, and demands (including costs) for personal injury or property damage suffered by your Junior Scientist while participating in the workshops.

## **Updates to Terms and Conditions**

- 17. Telethon Kids Institute reserves the right to update and amend these Terms and Conditions from time to time.
- 18. Telethon Kids will provide notification of all changes by posting them on its website.
- 19. Unless otherwise stated, amendments will be effective thirty (30) days after the posting of the amended Terms and Conditions on Telethon Kids' website and will become binding on each Junior Scientist upon their continuing participation in any workshop.